

WINTER VENUE HIRE— STOWAWAYS TRADE

All bookings of 30 - 60 people are subject to hiring a space with Hello Sailor.

During the winter season we offer our cozy INDOOR AREA for all group bookings. Our Indoor area is well heated with a fireplace and heaters throughout and provides comfortable seating no matter what the weather is doing outside.

A non-refundable down payment of \$800 is required when booking. All group bookings are required to lock in a food package and minimum bar spend. Please contact us in person, by phone or email for GROUP MENU options.

CANCELLATIONS

Payment for the indoor space hire is non-refundable. However, we understand things happen and we are happy to discuss rescheduling your booking if needed. All reschedules require at least 7 days notice.

SPECIAL REQUESTS

We are always happy to help you organise your special event and assist in any way possible.

DECORATIONS

We welcome our guests to bring in decorations they would like used for their special event. All decorations must be weighted down to ensure nothing is blown into our beautiful marina. We DO NOT allow glitter or sparkles to be used within our venue, a cleaning fee will apply should this not be respected. Any larger decorations brought into the venue (eg. photo wall, balloon arch, signage etc.) are to be approved by the venue owner prior to your booking and are to be removed from the venue once your booking has concluded. We are happy to assist with removal/disposal of decorations for a fee of \$250.

CAKES

A cakeage fee of \$25 applies to those bookings who would like to bring a cake. We are happy to store your cake within our fridge and have delivered to the table when we are able. We supply plates, cutlery, napkins and knife to cut the cake, but everything else is down to you.

18TH & 21ST CELEBRATIONS

Large venue bookings for 18th and 21st Birthday Celebrations will incur a \$250 charge used to hire a security guard for the entirety of your function. All minors (Under 18s) must be accompanied by a parent, legal guardian, or responsible adult over the age of 25 years and must not consume alcohol under any circumstances. Anyone providing a minor with alcohol will be reported to the local licencing sergeant and removed from the venue. All minors will be required to wear an "under 18" wristband provided on arrival, which must always remain on whilst within our venue. Anyone caught having removed their wristband will be removed from the venue with their accompanying guardian.

CODE OF CONDUCT

All guests wishing to enter the Hello Sailor venue agree to the following Terms & Conditions of entry:

- Present proof of age when requested
- Be accompanied by an adult if under the age of 18
- Treat other guests and crew with respect and comply with any reasonable directions given by the Hello Sailor team
- Treat the Hello Sailor venue and surrounding businesses with respect
- Not to smoke or vape unless in designated areas
- Not partake in the use of illicit drugs
- Refusal of admission if intoxicated
- Refusal of service if excessively intoxicated
- Leave the venue when advised to do so
- Show no aggression towards any Hello Sailor team and/or guests

Non-compliance will result in the Management removing you from the venue. Should any guest feel the need to become aggressive or use foul, or abusive language to the Hello Sailor team, please be aware, we will not hesitate to contact the Police.

By entering the venue, you accept Hello Sailor's social media policy

For further clarification on the FAQs of Hello Sailor please visit www.hellosailor2444.com.au